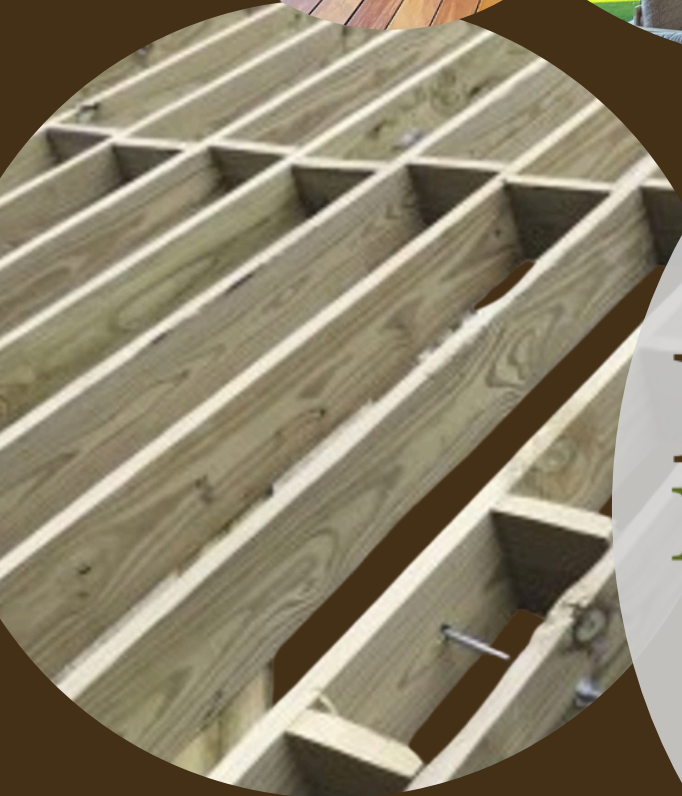


Built for Success: Your Project Guidebook



- STEP BY STEP INSTRUCTIONS
- VIDEOS
- STORAGE & HANDLING
- CLEANING & OILING
- MULTIMEDIA REOSURCES



INTRODUCING,

HERITAGE DECK FRAMING

LEARN MORE.
INSIDE THE COVER 

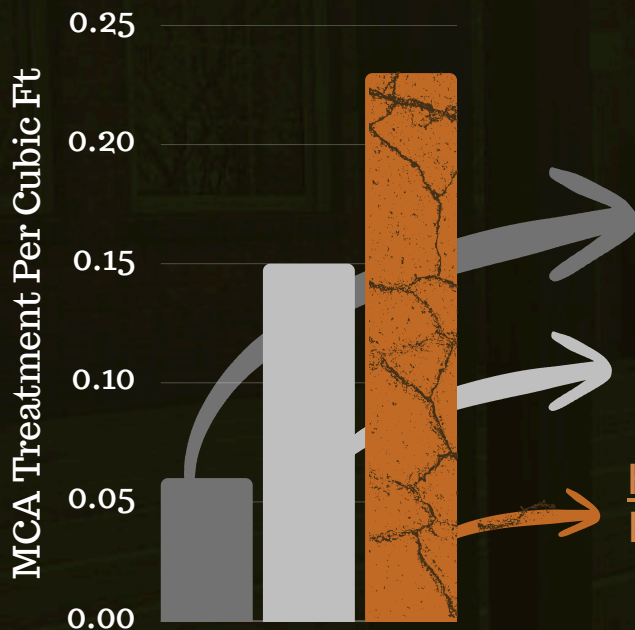
YOU SPOKE. WE LISTENED.



HERITAGE
FRAMING SYSTEMS
from  BWDEPOT

YOU WANTED FRAMING THAT LASTS AS LONG AS PREMIUM DECKING. WE BUILT HERITAGE DECK FRAMING.

50% MORE PRESERVATIVE (MCA) FOR A MORE RESILIENT, LONGER LIFESPAN



Premium Decking: Hardwood, Composite, PVC:
Lifespan 20-50 Years

"Above Ground" Pressure Treated Pine:
typically, Decking & Railing Accessories
Often Shows Signs of Rot in 5-7 Years

"Ground Contact" Pressure Treated Pine:
typically, Joists/Beams, Ledger Boards, Stringers
Usually shows signs of rot in 12-15 Years

Heritage "Heavy Duty" Framing: For Joists,
Ledger Boards, Posts, and Stringers Built to
Resist rot for 30+ Years-
even in extreme exposures!

#1 GRADE: STRONGER, STRAIGHTER THAN WHAT YOU'LL FIND IN BOX STORES OR OTHER LUMBER YARDS



Learn More about Heritage Deck Framing

- Pricing
- Technical & Performance Specifications
- Contact Form for a Quote
- Videos & More!
- bwdepot.com/welcome-to-heritage



SPEND 30-40% MORE FOR A FOUNDATION YOU'LL NEVER HAVE TO SECOND GUESS

CONTACTS US TODAY! 770-242-0045 INFO@BWDEPOT.COM
BWDEPOT.COM/HERITAGEFRAMING



BWDEPOT

Your Project Success Checklist



Inside Cover **Heritage Deck Framing Overview:** Premium Decking deserves a Premium Foundation- see why our Framing stands apart.

- 1- Thank You for Choosing Us!** Also, we're not above begging— please help us out with a 5-star review 😊
- 2- Where should your hardwood go before install day?** Storage matters —avoid costly mistakes by learning where (and where not) to keep your boards before they're installed.
- 3- Care & Maintenance Guide:** How to clean, oil, and maintain the beauty of your Hardwood- the performance takes care of itself! ¡Estos también están disponibles en español!

Loose Leaf

Homeowners Copy! Care & Maintenance Guide

- 4- Step-by-Step Installation Guides:** Easy Walkthroughs, diagrams, and videos to make your install smooth, professional and successful. ¡Estos también están disponibles en español!
- 5- Plan. Build. Succeed.** with BWDepot Project Consultations and Multimedia resources to ensure your project is designed with performance in mind.

Loose Leaf

BWDepot Newsletter! We've included the latest issue of our newsletter so you can stay on the cutting edge of the Ipe world (P.S. Don't miss the bloopers at the end of my videos—they're worth it.)

Loose Leaf

Your Order Summary: A copy of your full materials list- because having it all in one place just makes sense.

THANK YOU!



We really appreciate your business and hope you will tell your customers or friends and family about us!

Meantime, we're always working to improve, and your feedback really helps **us small guys** get found by more great customers like you.

If you have a moment, could you please leave us a quick review on Google?

We genuinely appreciate your honest opinion.



Don't forget to add a photo!

You can take a photo of your materials or one of this card, either way- photos help!

REVIEW US!

www.BWDepot.com/google

Storage & Handling



You've just received your hardwood from BWDepot – congratulations! If you're not installing it right away, you're probably wondering how to store it properly in the meantime. Don't worry – we've got you covered. Follow these simple tips to protect your investment and keep your boards in perfect condition until installation day.

01 ELEVATE THE BOARDS

Don't put them directly on the ground, even on clean concrete. Use blocks or spacers to promote air-flow

02 KEEP THEM OUT OF THE ELEMENTS

The boards will be happily exposed to sun and rain, once installed. Until then, it's best to keep them protected from the elements.

03 MAXIMIZE AIR-FLOW

Air-flow between the boards helps them to acclimate, but it can also dry them off if they were rained on during unloading. If tarping, leave the tarp loose enough so air can still freely move around the bundle(s).

04 CLEAN TARPS ONLY!

Old, dirty tarps carry elements that, when rained on, can stain the wood. Use clean tarps to avoid this annoyance.

05 GARAGE, SHED, OUTSIDE

All of the above areas are acceptable storage locations. avoid temp/humidity controlled environments unless that's where they will be installed.

Beauty That Lasts - The Right Way to Oil & Maintain Your Hardwood

Oiling your hardwood deck is completely optional—it won't impact the wood's longevity or durability. However, it will enhance the appearance by enriching the color and highlighting the natural grain.

The process is simple, but it's also where most of the common (and avoidable) mistakes occur. For the first coat of oil, cleaning is usually not necessary. Some installers choose to do a light sanding beforehand to achieve a more uniform finish—this is perfectly acceptable. If you do sand, we recommend using 60-80 grit sandpaper with an orbital sander.



4 Biggest Mistakes with the First Coat:

1. **Keep it Thin!** - This is, by far, the biggest mistake. Hardwood decking can only accept ONE coat of oil at a time. Use a brush or rag- not a roller or sprayer.
2. **Backwipe!** - In keeping with the above, always backwipe the excess.
3. **Only ONE Coat!** - In some cases, a subsequent coat can be applied in 2-4 weeks, but consult with us before doing so.
4. **Mind the Weather** - Ideal surface and ambient temperatures: 45°F to 90°F. Do not apply in direct sun or if rain is expected within 24-48 hours.

Bonus Tip!: Pressure washing is NOT part of our standard cleaning/oiling procedure. Scan the code below for cleaning instructions.

For Our [Comprehensive Instructions](#) for how to use these products,

SCAN



bwdepot.com/MessmersCertified



CAUTION: Handle used rags and empty oil cans with care. Used oiling materials can catch fire!

bwdepot.com

IMPORTANT INSTALLATION INSTRUCTIONS

IMPORTANTE INSTRUCCIONES DE INSTALACION



STEP-BY-STEP, VIDEOS, AND PRINTABLE RESOURCES!

Please review the Relevant Installation Guide (English or Spanish) before starting! Choose the relevant module from the list. If you have questions, call us- 770-242-0045, we're happy to help!

¡PASO A PASO, VIDEOS Y RECURSOS PARA IMPRIMIR!

¡Por favor revisa la Guía de Instalación antes de comenzar!

Elige el módulo correspondiente de la lista. Si tienes preguntas, llámanos al 770-242-0045 — ¡con gusto te ayudamos!



bwdepot.com/installation

SCAN ME

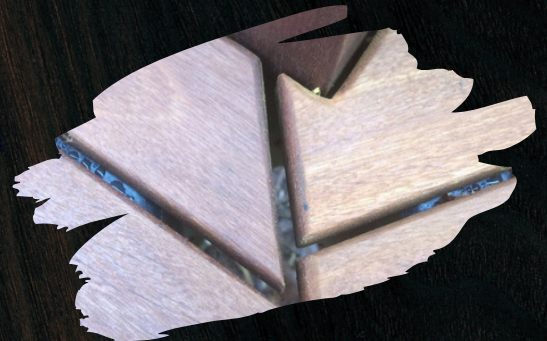
HELPFUL QUICK TIPS - BE SURE TO READ FULL INSTRUCTIONS TIPS ÚTILES PARA EMPEZAR - NO OLVIDES LEER TODAS LAS INSTRUCCIONES



Always seal the ends of the boards, after cutting them. It Prevents ends from checking
Sella siempre los extremos de las tablas después de cortarlas. Esto evita que se rajen por las puntas.



Avoid Stains- Use Only Stainless Steel on Wood Surface
Evita Manchas - Usa Solo Acero Inoxidable en la Superficie de la Madera



Round-over edges with a Sander or Router
Redondea los bordes con una Lijadora o un Router



Bloques pesados, gruesos o planos asfixian las tablas y causan hundimientos

Heavy, Thick, or Flat Blocking suffocates the boards from below and causes Cupping



Blocking that maximizes air-flow optimizes performance and prevents Cupping

Los bloques que permiten el máximo flujo de aire mejoran el rendimiento y previenen hundimiento

PLAN. BUILD. SUCCEED. WITH



OUR HANDS-ON, PROJECT-FOCUSED APPROACH

At BWDepot, we don't just sell lumber- we help you build with confidence.

When possible, we take time to understand your project: climate, installation conditions, aesthetic goals, and yes, budget too! Then we guide you to the right systems, species, and fasteners for optimized performance- not just what's "in stock" or "on sale."

That's why contractors, architects, and homeowners see us as partners, not just vendors. Our advice is based on real-world experience- not guesswork- and it's always just a call or click away.



Chris Braund

Local Guide • 10 reviews • 4 photos



1 week ago

NEW

This is one of the best product consultation, design and shipment experiences I've had in a long time. Knowing very little about tropical hardwoods, I called on a Thursday afternoon and reached Sam. I texted photos of my project: replacing oak and treated pine decking and stairs on my back covered back porch. A section exposed to the sun and rain kept rotting, so I was looking for a long-term solution. Sam asked great questions and guided me through choices of wood species, size, layout, attachment methods and oil finishing. He estimated the materials and sent me a detailed quote. Additionally, I found their website to be a great resource, with helpful information and videos on so many topics related to tropical hardwoods. I ordered my materials the next day (Friday) and they arrived on Tuesday, including connectors, screws, plugs, sealing wax and oil. The installation went smoothly and I'm thrilled with the finished project. A+ to Sam and the BWD team.

[See more customer reviews at bwdepot.com/google](https://www.bwdepot.com/google)



MULTIMEDIA RESOURCES

SAM'S HARDWOOD DECKING WIZARD

Get tailored hardwood species, product-type, and fastener recommendations—based on your exact installation conditions—in just minutes. No phone calls, no guesswork, just professional results.



IPECERTIFIED

A free, interactive course on exterior tropical hardwoods. Learn profiles, fastening, airflow, sustainability, and more. Pass the exam to earn your certificate and stand out in the field.

COMPREHENSIVE INSTALLATION GUIDES

The most complete guides in the industry—period. Each one is packed with clear instructions, tips, and best practices for every product type and fastening method. Review the full guide to set your project up for success.

YOUTUBE VIDEOS

Learn the smart way—fast. As the industry leader in exterior hardwoods, we've created a library of YouTube videos covering key topics to help you get the most out of your project.



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